



Our Vision

We are DAEOC...

Delta Area Economic Opportunity Corporation (DAEOC) is a 501 (3)c not-for-profit organization that assists those living in poverty across six Missouri Bootheel counties: Scott, New Madrid, Mississippi, Stoddard, Dunklin, and Pemiscot. As a Community Action Agency, DAEOC has its roots in Lyndon B. Johnson's War on Poverty and was established in 1965 as one of the first CAAs in the state of Missouri. Today, there are nineteen of these agencies; all having the explicit purpose of providing social services that stabilize households, empower individuals, and advocate for those living below the poverty line.

We are Community Action...

Community Action targets the causes of poverty in a manner that is both individualized and holistic. Through targeted coaching and case management, DAEOC meets those we serve where they are and assists them in becoming self-sufficient members of the community. Our local partnerships across the six Delta counties and our tripartite board, representing the public and private sectors as well as the low income individuals we serve, offer perspective and guidance on the needs of the entire region. We all want a present and a future in which we can all succeed; one in which opportunity is not a privilege, but a right; and one in which the Missouri Bootheel doesn't just survive, but thrives.

Our Promise

Community action changes people's lives, embodies the spirit of hope, improves communities and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.

Our Mission

The Mission of Delta Area Economic Opportunity Corporation, a community action agency, is to empower people to make positive change in their personal lives, family and community.

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Board of Directors

As of December 31, 2019

Ronald Dell		Jim Grebing		Dr. Andrew Beach		
DUNKLIN COUNTY	TREASURER	DUNKLIN COUNTY MEM		DUNKLIN COUNTY	MEMBER	
Darrell Jones		Joe Lane		Kathy Garrard		
MISSISSIPPI COUNTY	MEMBER	MISSISSIPPI COUNTY	MEMBER	MISSISSIPPI COUNTY	MEMBER	
Ray Nabors		Paul Fout		Anita Green		
NEW MADRID COUNTY	MEMBER	NEW MADRID COUNTY	MEMBER	NEW MADRID COUNTY	MEMBER	
Steve Watkins		Dana Constant		Robert Culler		
PEMISCOT COUNTY	CHAIRMAN	PEMISCOT COUNTY	MEMBER	PEMISCOT COUNTY	MEMBER	
Kathy Teachout		Mike Marshall		Chad Bles		
SCOTT COUNTY	SECRETARY	SCOTT COUNTY	VICE CHAIR	SCOTT COUNTY	MEMBER	
Hannah Barnett F		Pat Eakin		Sande Rudeseal		
STODDARD COUNTY	MEMBER	STODDARD COUNTY	MEMBER	STODDARD COUNTY	MEMBER	

Senior Staff Members

Joel Evans, CCAP	Hillary Hamra	Cheryl Essner		
PRESIDENT & CHIEF EXECUTIVE OFFICER	HUMAN RESOURCES DIRECTOR	VICE PRESIDENT & CHIEF FINANCIAL OFFICER		
Tara Ruby, CCAP	Jessica Yeley	Cindy Huey, CCAP		
COMMUNITY SERVICE UNIT LEAD	HABITAT UNIT LEAD	CHILDRENS SERVICES DEPARTMENT DIRECTOR		
Paula Kinchen, CCAP	Bill Barker	Dan Lape		
EXECUTIVE ADMINISTRATIVE ASSISTANT	IT DIRECTOR	PURCHASING/PROCUREMENT DIRECTOR		



A Letter from Our CEO

2019 was another successful year for DAEOC and more importantly a year of successes for the individuals and families we serve. As I look back to the past year and each and every person who truly makes DAEOC such a unique organization, I am filled with pride!

In this report you will see quantitative evidence of DAEOC's successes in alleviating the effects of poverty and moving folks toward self-sufficiency. Each of us at DAEOC embrace the mission of empowering people to make positive change both in their own lives and in their communities. In addition to statistical information, this report will share qualitative evidence as we retell the sucess stories of a few people who benefited from our work.

I want to personally thank each of our amazing staff, our governing bodies, our community partners and our supporters without whom this work would be impossible. One line of the community action promise includes "Community Action embodies the spirit of hope..." The DAEOC family exemplifies that promise and instills hope for those we serve through carefully directed programs delivered with dianity and respect. I am honored to serve with each and every one of you in our battle against poverty.

Joel P. Evans, CCAP

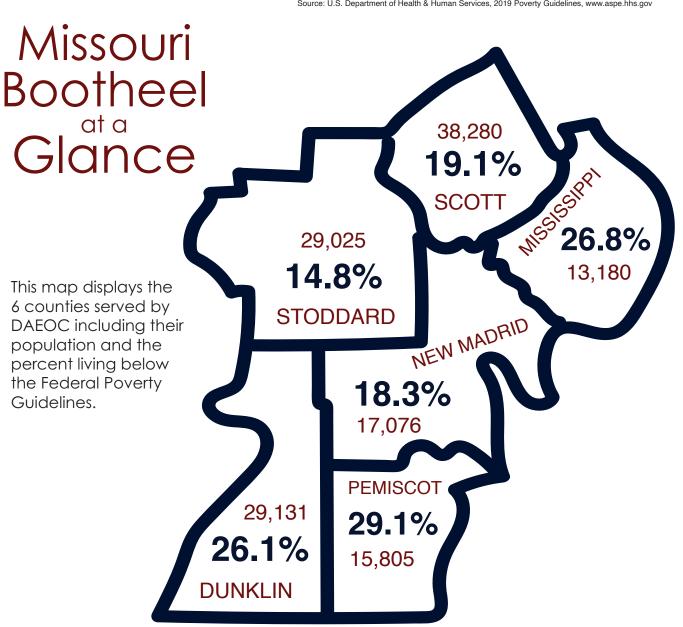
President & CEO

Who We Serve

2019 HHS Poverty Guidelines

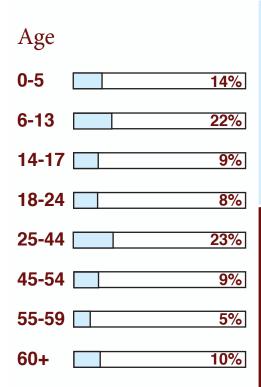
PERSONS IN FAMILY OR HOUSEHOLD	48 CONTIGUOUS STATES & D.C.			
1	\$12,490			
2	\$16,910			
3	\$21,330			
4	\$25,750			
5	\$30,170			
6	\$34,590			
7	\$39,010			
8	\$43,430			

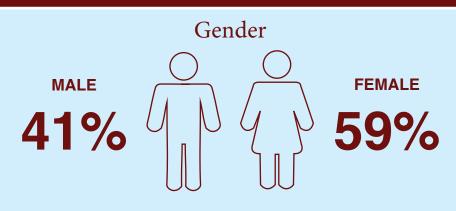
Source: U.S. Department of Health & Human Services, 2019 Poverty Guidelines, www.aspe.hhs.gov

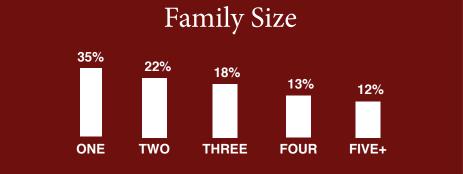


Program Participant Demographics

In 2019, DAEOC reported services obtained for **10,787** unduplicated individuals and **4,434** unduplicated families with one or more of the following characteristics:

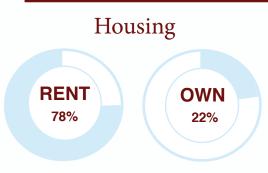




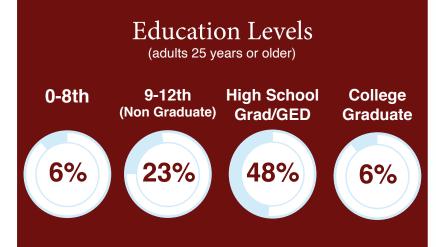


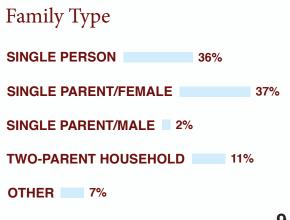
2,408

Individuals reported being disabled



Families reported being homeless





What We Do

Family and Community Development

Low Income Heating Energy Assistance Program (LIHEAP)

The LIHEAP program consists of two different programs: Energy Assistance **(EA)** and Emergency Crisis Intervention Program **(ECIP)**.

ECIP assists households experiencing an "energy crisis"

- i.e.shut off notice received or propane tank at 20% or below

Winter ECIP runs from November-May Summer ECIP from June-September

EA exists to offset ongoing heating costs from November-March

Eligibility is based on income, household size, available resources, and responsibility for payment of home energy costs.

This program also provides emergency services such as blankets, emergency lodging, furnace/central air repair, window air conditioners, and wood stoves.

ECIP assisted

9,784

individuals

EA assisted

13,678

individuals

EA assisted

7,286

elderly and/or disabled individuals

Child Care Food Program

DAEOC's Child Care Food Program is part of a federal program dedicated to providing nutritious meals and snacks to low-income children at licensed and registered home daycares.

97

Home Daycare providers

2,077

60,603 meals provided

Community Services Block Grant (CSBG)

CSBG is a federal, anti-poverty block grant which funds the operations of a state-administered network of local agencies. This network consists of more than 1,000 agencies that create, coordinate, and deliver programs and services to low-income Americans in 99 percent of the nation's counties. CSBG provides the funds to alleviate the causes and conditions of poverty in communities.

Most agencies in the CSBG network are Community Action Agencies (CAAs), created through the Economic Opportunity Act, a predecessor of the CSBG. Community representation and accountability are hallmarks of the CSBG network, where agencies are governed by a tri-partite board. This board structure consists of elected public officals, representatives of the low-income community, and appointed leaders from the private sector.

2019 Programs

Life Skills, Targeted Coaching, Making the Grade, Stand Up Step Out of Poverty, Family Support, Cultivating the Delta Leaders of Tomorrow, and Back to School Fair

38

received food

assistance obtain

youth improved their social/ emotional development 7

uemployed obtained a job

5U I attended 56 life skills classes

600

children received free school supplies

12

children enrolled in boy scouts earning 23 merit badges

Housing

The Housing program oversees two primary projects: Missouri Housing Development Commission's Home Repair Program (HeRO) and the Bootheel Home Repair program, a Federal Home Loan Bank's affordable housing program.

Purpose and Goals

Repair, rehabilitate, and improve accessibility for the handicapped and disabled as well as reduce the risk associated with lead-based paint, and other health concerns for owner-occupied homes

Our main emphasis is to bring the home up to local and state codes to make the home safer and more livable for those who fall within the income guidelines set by HUD and Missouri Housing Development Commission.

Bootheel Home Repair Program

- to be eligible, participants must have taken part in Weatherization Assistance Program

HeRO

- to be eligible, participants must be elderly and/or have a disability while falling at or below 50% of the poverty line determined by HUD

homes repaired

512,060

Weatherization

The Weatherization Assistance Program is the nation's largest residential energy assistance program helping low-income residents with a wide variety of energy efficiency measures including the entirety of the structure, HVAC system, electrical systems, and electric appliances.

Primary Goal

Limit the costs associated with heating and cooling a home

Each residence receives an energy audit with diagnostic testing, including thermography, to customize the weatherization methods to each particular structure. To be eligible for this program, applicants must have a yearly household income falling 200% below the area median income.

homes weatherized

Permanent Housing

The Permanent Supportive Housing program provides financial assistance to homeless and disabled participants. Case Management helps secure and maintain housing. Chosen participants come from the regions Coordinated Enty System where they are selected from the priority list as openings become available.

12 individuals received rental assistance

Emergency Shelter

Efficiency-style apartments located at our Sikeston outreach office serve as emergency shelter for individuals and families.

This is the only shelter in our region that houses families without seperating them. They are allowed to stay at the shelter in 30 day increments. If more time is needed to secure employment/and or housing, stay can be extended up to 90 days.

77 individuals recieved emergency shelter

Missouri Housing Trust Fund

The Missouri Housing Trust Fund facilitates three programs, Rental Assistance, Emergency Assistance, and Housing First.

- Emergency Assitance- Financially assists individuals and families facing immediate threat of homelessness, stabilizing their housing situation
- Rental Assistance and Housing First provides financial aid to those who are homeless to help obtain safe and affordable housing

181

individuals received emergency assistance individuals received financial assitance

BRAVE Domestic Violence Resource Center

The BRAVE Center provides comprehensive shelter services to those women and children who are fleeing domestic violence. The BRAVE Center Domestice Violence Program is available to individuals who are experiencing any form of violence in the home. This program is designed to allow the victim to feel safe, reflect upon and determine next steps, and to learn that there are alternatives to returning to an abusive situation.

Primary Goal

Empower battered and abused women so they may rebuild their lives to ensure future safety for themselves and their children

2,399

transportation

was provided

children

Head Start/Early Head Start Program Statistics

1573 children served

146

children with disabilities served

1305

families served

348

staff employed

100%

average monthly enrollment **79**

operating classrooms

1173

children used our transportation

1677

volunteers

96%

of children recieved physical exams 1148

families received one or more referrals

87%

of children received dental exams

Children's Services Department

Head Start/Early Head Start Program

The Head Start/Early Head Start Program has 18 center locations and 2 home based locations in Dunklin, Mississippi, New Madrid, Pemiscot, Scott, and Stoddard counties and a funded enrollment of 1244 children. Of the children that are enrolled in this program, 90% are at or below the Federal Poverty Guidelines or are categorically eligible.

Opportunities for Family Engagement

The program encourages families to take an active role in their child's education and development, partnering with staff to provide input, make decisions, and implement action steps leading to school readiness success.

- Volunteering in the classroom, office, kitchen, on field trips, etc.
- Open and consistent communication with the center staff serving the children
- Campaign and serve in a leader or member role to Policy council or the Center Parent Committees
- Donating classroom supplies
- Continue building school readiness skills and knowledge by accomplishing/ returning take-home activities
- Serving on the Health Advisory Committee or Self-Assessment Team
- Helping plan for Family Meetings and special events with committee members
- Providing input by answering various surveys throughout the year
- Participating in all activities/events including meetings, family events, parent/ teacher conferences, home visits, socializations, and POPs events

- Setting/achieving goals for the child and family
- Learning and utilizing new parenting techniques and skills
- Recruiting children and families by sharing personal success stories with the program

DAEOC's Efforts to Prepare Children for Kindergarten

Primary Goal

Help children and families enjoy a smooth and successful transition into Kindergarten

DAEOC Head Start and Early Head Start (HS/EHS) has 29 local education agencies located in the 6 county area. The program accomplishes successful transitions through research-based curriculum, social-emotional strategy implementation, parent education efforts, assessment, and administrative process.

Research Based Curriculums

Curriculums

Head Start Center Based-Scholastic Big Day for Pre-K

Early Head Start Center Based- Creative Curriculum for Infants, Toddlers, and Twos

Early Head Start Home Based- Partnerships for Healthy Baby

- -The central domains include:
- -Approaches to Learning
- -Social and Emotional Development
- -Language and Literacy
- -Cognition
- -Perceptual, Motor, and Physical Development

All curriculums guide growth and development in accordance with the Head Start Early Learning Outcomes Framework Ages Birth to Five. The framework can be found at:

http://eclkc.ohs.acf.hhs.gov/hslc/sr/approach/cdelf

Social-Emotional Strategies

Through our implementation of Conscious Discipline strategies, children learn to take responsibility for their feelings and actions, to recognize these, and learn appropriate ways to express and manage their feelings at an age-appropriate level. Staff practices emotional regulation and other social skills with children.

Parent Education Efforts

HS/EHS seeks a positive, supportive relationship with the parents/guardians. Our program offers ongoing parent education opportunities on a variety of topics during home visits, parent/teacher conferences, and family events throughout the year. Parents partake in activities and receive information to ensure their child's transition to kindergarten is successful.

Head Start/Early Head Start Program Budget Uses

DAEOC's Head Start and Early Head Start Programs ensure the grant budgets are spent on reasonable, necessary, and allowable expenses to provide comprehensive early childhood educational and care services. A significant amount of all budgets are spent to employ approximately 348 staff members to fulfill the program's responsibilities. This includes staff salaries and benefits provided to attract and retain staff.

Program Operating Expenses

Purchase of new buses

Classroom/Office supplies

Custodial supplies

Rent/Utilities

Travel to carry out program operations

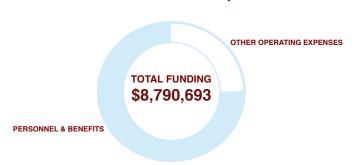
Staff development (proper training and qualifications)

Medical, dental, and mental wellness

Dental and mental wellness child services expenses as payor of last resort if other resources are not available. These budgetary expenditures are needed to provide quality programming and services.

Proposed 2019 Budget

Federal Head Start Expenses



State MIECHV Early Head Start Expenses



Federal Early Head Start Expenses



Federal Early Head Start Expansion Expenses



Assessment

The program completes the Scholastic Early Childhood Inventory Assessment of enrolled children 3 times per year for Head Start. Since the Early Head Start is a year round program, the Hawaii Early Learning Profile Assessment is accomplished 4 times per year. Assessment information is shared at parent/teacher conferences. For those children who will be transitioning to Kindergarten, the assessment results for the year are provided to the school at which the child will be attending Kindergarten, so teachers may also be aware of the child's development growth.

Early Head Start and Head Start Program School Readiness Goal Progress Assessment Data Results 2018-2019

HS DOMAIN	TIMELINE	EHS SCHOOL READINESS GOAL		ESULT 15-36M	TS 36-47M	HS SCHOOL READINESS GOAL		SULT 4 YRS	_
Perceptual, Motor, Physical Development	Baseline	Children will develop control of large muscles for movement, navigation and balance	42%	91%	88%	Children will develop control of fine motor muscles to hold writing tool with fingers to write	5%	20%	47%
	2nd		30%	90%	78%		13%	39%	77%
	3rd		35%	77%	53%		12%	35%	80%
	4th	and balance		84%	84%	iooi wiiii iiiigeis io wiiie			
Social-Emotional Development	Baseline	Children will develop positive relationships and interactions with adults	45%	83%	94%	Children will use a range of coping strategies to manage emotions with	67%	82%	80%
	2nd		36%	83%	100%				
	3rd		33%	74%	47%		82%	86%	94%
	4th	craciiolis viiii adolis		80%	84%	adult support			
	Baseline	Children will demostrate interest and curiosity in exploring their envrionment	56%	82%	100%	Children will manage their actions, words, and behavior during play with others	72%	84%	78%
Approaches to	2nd		42%	81%	89%		83%	87%	94%
Learning	3rd		32%	67%	53%		81%	85%	94%
	4th		24%	75%	89%				
	Baseline	Children will begin to use oral language for conversations and	18%	45%	100%	Children will learn and identify letters of alphabet	5%	14%	23%
Language &	2nd		11%	50%	78%		8%	27%	51%
Literacy	3rd		35%	38%	58%		7%	24%	59%
	4th	communications		45%	84%				
Cognition	Baseline	Children will learn and begin to use math concepts during	23%	50%	12%	Children will use math concepts to count, compare, and identify patterns	3%	10%	23%
	2nd		13%	53%	55%		4%	18%	44%
	3rd		18%	45%	32%		6%	15%	57%
	4th	experiences	13%	53%	63%	panems			

Office of Head Start Triennial Monitoring

The most recent Program Review was completed during April 2018 by the Office of Head Start (**OHS**). The Review team was diligent to ensure compliance for all service areas and systems of the Head Start Performance Standards (45 CFR 1301-1311).

The final report from the OHS received in October 2018 stated that "Based on the information gathered during this review, your Head Start program was found to have met the requirements of all applicable Head Start program performance standards, laws, regulations, and policy requirements."

Fiscal Summary

Single Audit Act

An annual audit of DAEOC's fiscal operations is performed in accordance with the Office of Management and Budget Uniform Guidance 2 CFR Part 200 to ensure that public funds have been used in accordance with grant and contract requirements. The 2019 A-133 audit field work began in March and is currently still in process due to Covid-19. A report will be presented to the board for review and approval later this year. The approved audit will be available for viewing at DAEOC's central office in Portageville, Missouri. No details are available at this time.

	2019 Unaudited Financials	2018 Audited Financials			
	% of total Revenue	% of total Revenue			
Grant Revenue- Federal	\$20,179,387.00 86%	\$19,874,290.61 85.39%			
Grant Revenue-State	\$977,828.41 4.2%	\$504,410.09 2.17%			
Grant Revenue- Other	\$172,503.11 1%	\$1,160,009.45 4.98%			
General Revenue	\$8,000.00 0.03%	0%			
Fee Income- RTO	\$54,521.45 0.00%	\$199,182.13 0.86%			
Housing Rent	\$527,651.98 2.3%	\$517,973.54 2.23%			
Contributions	\$436,505.75 2%	0%			
Reimbursements/Carry Forwards	\$232,889.74 1%	\$106,353.91 0.46%			
Interest Income	\$6,047.75 0.03%	\$7,339.83 0.03%			
Other Income	\$67,125.84 0.00%	\$51,613.91 0.22%			
In-Kind Revenue	\$782,402.76 3%	\$834,703.05 3.59%			
Gain on Disposal of Fixed Assets	\$10,697.76 0.00%	\$17,932.76 0.08%			
Total Revenues	\$23,455,561.00 100%	\$23,273,809.28 100%			
Total Expenses	\$22,633,641.00	\$22,849,230.83			

DAEOC's 2019 fiscal year revenues increased by \$181,752 while expenses decreased by \$215,589 respectively over 2018 totals. Grant funds are used in the six (6) counties of the Bootheel served by DAEOC.

DAEOC Contact Information

Central Office Complex

99 Skyview Road Portageville, MO 63873 Phone: 573-379-3851 Fax: 573-3795935

Family & Community Development Department

Malden Outreach

#1 Town Square Malden, MO 63863 Phone: 573-276-2639 Fax: 573-276-6090

Portageville Outreach

99 Skyview Road Portageville, MO 63873 Phone: 573-379-3442 Fax: 573-379-5988

Sikeston Outreach

620 S Kingshighway Sikeston, MO 63801 Phone: 573-471-4114 Fax: 573-471-0439

Hayti Outreach

315 East Broadway Hayti, MO 63851 Phone: 573-359-1030 Fax: 573-359-9933

Homeless Services

820 Anderson Sikeston, MO 63801 Phone: 573-471-6014 Fax: 573-471-4468

Outreach 24/7

After Hours & Weekend Emergency Assistance Phone: 573-379-5688

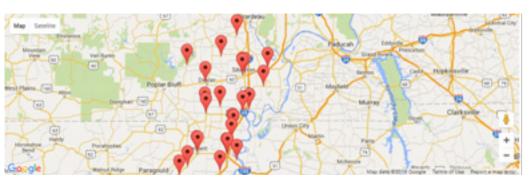
Children Services Department

Head Start Centers Bell City Head Start

25925 Spear Street Bell City, MO 63735 Phone: 573-733-4244 Fax: 573-733-9019

Caruthersville Head Start

710 East 18th Street Caruthersville, MO 63830 Phone: 573-333-4536 Fax: 573-333-0241



Chaffee Head Start

611 North Main Chaffee, MO 63740 Phone: 573-887-6220 Fax: 573-887-6635

Charleston Head Start

711 East Commercial Charleston, MO 63834 Phone: 573-683-4300 Fax: 573-683-6631

Dexter Head Start

1124 North Outer Road Dexter, MO 63841 Phone: 573-624-8876 Fax: 573-624-1475

East Prairie Head Start

115 North Lincoln East Prairie, MO 63845 Phone: 573-649-5005 Fax: 573-649-9298

Kennett Head Start

1100 Homecrest Kennett, MO 63857 Phone: 573-888-4096 Fax: 573-888-5339

Malden Head Start

507 Arnold Avenue Malden, MO 63863 Phone: 573-276-3678 Fax: 573-276-5601

Parma Head Start

210 West Main Street Parma, MO 63870 Phone: 573-357-5243 Fax: 573-357-5291

Portageville Head Start

801 King Avenue Portageville, MO 63873 Phone: 573-379-5419 Fax: 573-379-3573

Puxico Head Start

150 South Hickman Puxico, MO 63960 Phone: 573-222-2434 Fax: 573-222-3877

Sikeston Head Start

115 S. West Street Sikeston, MO 63801 Phone: 573-471-8320 Fax: 573-471-6196

Steele Head Start

509 Beasley Steele, MO 63877 Phone: 573-695-2394 Fax: 573-695-4085

Early Head Start Centers

Kennett Early Head Start

918 Compress Road Kennett, MO 63857 Phone: 573-717-1193 Fax: 573-717-1194

Sikeston Early Head Start

123 Arthur Street Sikeston, MO 63801 Phone: 573-472-6333 Fax: 573-472-6343

Early Learning Centers (Head Start & Early Head Start)

Hayti Early Learning Center 310 South Pemiscot Street Hayti, MO 63851

Phone: 573-359-6400 Fax: 573-359-6401

New Madrid Early Learning Center

801 North Main Street New Madrid, MO 63869 Phone: 573-748-7932 Fax: 573-748-7760

Senath Early Learning Center

206 East Hornbeck Street Senath, MO 63876 Phone: 573-738-2356 Fax: 573-738-2399

Home Based Programs

Hayti Home Based EHS

315 East Broadway Hayti, MO 63851 Phone: 573-359-0010 Fax: 573-359-0551

New Madrid Home Based FHS

445 Main Street New Madrid, MO 63869 Phone: 573-748-7722 Fax: 573-748-7723

A New Smile for Ashley

The DAEOC free health clinic offered in June 2019 with the US Department of Defense helped numerous individuals, both young and old, but for one shy 11 year old girl in particular, the opportunity meant more than just free dental work.



As a girl in middle school, Ashley found herself dealing with visible damage to her teeth due to a neglected dental issue, which resulted in a lowered self-esteem and a hesitancy to speak in public. To Ashley, the free health clinic meant a chance to have her teeth fixed, it meant more than just convenient dental work.

People began lining up for the clinic at 4:00 a.m. and by the time it opened to offer care, there were more in line than there were spots available to fill. Ashely and her dad waited in line for 2 days, barely missing the cutoff each day.

DAEOC staff working the event, Paula Kinchen and Tiffany Minnis, both interacted with the prospective patients and when they learned of Ashley's situation, they were determined to find her the dental assistance she needed.

Finding Ashley assistance meant someone else in line with a dental spot would not be seen that day, so our President & CEO, Joel Evans, spoke with the coordinator for The SHOWMobile, a traveling motorcoah designed to offer on the go health care. It was onsight and happened to be set up to provide Pediatric dental care.

What We Do Matters

The only thing missing was a dentist to perform the work. With the location secured, Joel then took Ashley's story and his request to the Officer in Command and the Dental Services Commander, It was not long before Lt. Col. Robinson, an Air Force Air Guard officer and dentist by trade, appeared wearing scrubs ready to provide Ashley with the dental work she needed. It had been years since Ashley received dental care, and though she was excited to finally have her teeth fixed, naturally she was nervous.

An extra dentist chair opened up the opportunity to more individuals, so the DAEOC team pulled other children from the waiting room that had not received a spot. Dr. Julie, the name Lt. Col. Robinson went by in her scrubs, provided care for each kid that came into The SHOWMobile, and eventually it was Ashley's turn. Due to the severity of her decay, Dr. Julie was unable to fix Ashley's smile in just one session. So the next day she came back and after a second session, Ashley's smile was brand new.

Thanks to the hard work and determination of the DAEOC staff, Dr. Julie, and her assistant, Ashley received a life changing opportunity, one that will continue to impact her life for years to come.

Delta Area Economic Opportunity Corporation 99 Skyview Road Portageville, MO 63873

Empowering people to make positive change



www.daeoc.com



This project/program is funded 100% at \$293 with federal funds received from the U.S. Department of Health and Human Services (HHS), 50% (\$146.50) provided by the Office of Head Start and 50% (\$146.50) provided by the Missouri Department of Social Services, Family Support Division.